



Launching

New and Improved

**Energy Credit Scheme
in conjunction with
SSE & Ideal Boilers**

NEW ENERGY CREDIT SCHEME

Dear Customer,

In association with Ideal Boilers and SSE Airtricity we are delighted to announce our NEW IMPROVED Installer friendly Energy Credit Scheme (ECS) which will run for a **minimum of two years until December 2018.**

ECS:

Energy Credit Type	House	Apartment
Boiler & Fully Integrated Controls	€450	€250
Boiler & Entry Level Controls	€150	€90
NEW! Boiler & Fully Integrated Controls c/w Ideal Cylinder	€500	€300
NEW! Boiler & Entry Level Controls c/w Ideal Cylinder	€200	€140
NEW! Boiler & Fully Integrated Controls c/w Powerflush & Magnaclean Filter	€490	€290
NEW! Boiler & Entry Level Controls c/w Powerflush & Magnaclean Filter	€190	€130
NEW! Boiler & Fully Integrated Controls c/w Ideal Cylinder, Powerflush & Magnaclean Filter	€540	€340
NEW! Boiler & Entry Level Controls c/w Ideal Cylinder, Powerflush & Magnaclean Filter	€230	€180

All rates are excl. vat

SEAI Grant Available:

Energy Credit Type	House	Apartment
Boiler & Fully Integrated SEAI Grant	€750	€650

PAYMENT STRUCTURE:

NEW! Payment will be made every 14 days provided all documentation is provided complete and correct. All installations must be up to SEAI standard.

Please ensure the householder signs the waiver that clearly states they were informed of the grant available to them for the upgrade to their systems but they choose not to avail of it, if this is the option they choose.

I believe these schemes will offer you, our accredited installers, the opportunity to be as competitive as is possible when installing your new Ideal Boiler and Cylinder system. If you have any further enquiries please do not hesitate to contact us by email on energyscheme@davies.ie or contact your local Ideal Boiler Merchant for more details.

NEW ENERGY CREDIT SCHEME

NEW! WAIVER:

Please ensure that the Householder is aware of what they are signing. The below information is being added to our new 5 part forms. The new waiver states that they are aware there is an SEAI Grant available to them for an upgrade to their system but they chose not avail of it. They do wish to avail of the energy credits available to them though.

SAMPLE

Customer Waiver

To Whom It May Concern,

I have been informed that an additional SEAI Grant is available to further upgrade of my heating system but I do not wish to avail of this.

I do wish to avail of the Energy Credits available to me for the works carried out.

Signature:

Printed Name:

What is involved:

- Firstly, read and fill in all the details on the 5 part energy credit form available from any participating Ideal Stockist.
- Ensure the customer clearly signs and prints their name in the correct space provided, and please ensure you make them aware of the waiver they are signing.
- Register with Installer Connect, www.installerconnect.com if you haven't done so already.
- Log in to Installer Connect, www.installerconnect.com and register the warranty online. The warranty must be registered within 30 days to avail of the 5 year warranty. Once registered, refresh the page and scroll to bottom of page. You will see detail of the warranty registered with a red box beside it for energy credits. Click into this and fill in all the data required. At the end of this section there is also a new section with option to fill in information for the cylinder, powerflush and magnaclean. Press submit again.
- Please forward the top 3 parts of the 5 part form to your local merchant.
- Submissions will be made to SSE every Thursday, so if paperwork and computer work are all in order you should receive payment within 14 days.
- If paperwork/computer work is delayed or there is an issue with it, this may delay submission but we will endeavour to have it sorted and processed with the next payment period.



THE NEW LOGIC SYSTEM IE

THE BEST JUST GOT BETTER

COMPACT
CUPBOARD FIT

LIGHTER
COMPOSITE FRONT

INTEGRATED
PRESSURE GAUGE

STYLISH
AESTHETICS

EASIER TO
READ DISPLAY

5 YEAR PARTS &
LABOUR WARRANTY*



RECEIVE UP TO €20 IN REWARD POINTS
& EASY WARRANTY REGISTRATIONS
WITH INSTALLER CONNECT

IDEALBOILERS.IE



FOLLOW US @IDEAL_HEATING

5 year warranty as standard. Subject to terms and conditions. Parts and labour warranty available when registered within 30 days of installation.

NEW!

ideal

GET MORE.

VENTED STAINLESS CYLINDERS

THE TRUE REPLACEMENT FOR YOUR COPPER CYLINDER



- Supplied with incoloy immersion
- Complete with compression fittings with Irish nut and olives
- 5/7 loop corrugated coil for maximum heat transfer
- Tapping positions to BS1566 specifications
- 10 year warranty
- Duplex stainless steel
- Shower take-off / secondary return on all models
- 100% recyclable

**SUPPLIED
WITH INCOLOY
IMMERSION**

10
YEAR WARRANTY



IDEALHEATING.IE

 FOLLOW US @IDEAL_HEATING

FAQs of SSE Energy Credit Scheme

Q1: What is required for a Boiler Entry Level Claim?

A1: An Ideal Gas Boiler, 24h 7d programmer and room stat.

Q2: What is required for a fully integrated controls claim?

A2: An Ideal Gas Boiler
24h 7d programmer
Room stat, Cylinder Stat
Seperate heating zone and domestic hot water zone
controlled by a motorised valve and thermostat
5 TRVs OR a third motorised valve controlled by another room thermostat

Q3: What if I install a combination boiler?

A3: With the install of a combi boiler
To claim entry level with combi boiler
fit a programer and room stat (see A1)

To claim Fully Integrated with combi boiler
Fit a programer and room stat
5 TRVs

Q4: Where do i get the Energy Credit Forms?

A4: At Davies Ltd or any authorised Ideal Boiler Distributor/Merchant.

Q5: Can I apply for installations completed prior to November 2016?

A5: All installations from October 2016 can be facilitated provided all paperwork adheres to the correct procedure.

Q6: Where can i access the terms and conditions?

A6: The terms and conditions are on the reverse of the 5 part energy credit form.
They can also be viewed on www.energyscheme.ie.

Q7: I don't have access to a pc or smartphone. How can i register my boiler warranty and energy credit?

A7: We have an Ipad dock at our Trade Counter. You are welcome to come in and use this to register your forms. All of our staff are trained on the scheme, so if you need help, please feel free to ask. Please note you have to login and register your boiler warranty within 30 days to access your 5 Year warranty.

Q8: Can any installer sign up for the scheme?

A8: All RGI Installers and accredited ideal installers can participate, providing they adhere to the t&c SSE have laid out. (see A6)

FAQs of SSE Energy Credit Scheme

Q9: Is there an Installer Connect helpline?

A9: There is. You can email installer connect on enquiries@installerconnect.com or phone 01 5134724. They can help you with problems to logging in, reset your password, help you join installer connect if you are having issues with the website www.installerconnect.com. They can also answer questions relating to claiming rewards from the scheme.

Q10: Is there an Energy Credit Helpline?

A10: For Ideal Customers, please contact the Energy Credit Section:
Phone: 01 8511700 to be transferred to a team member or email energyscheme@davies.ie.

Q11: I am on Installer Connect already, but haven't used it in a while. Can i still login and use this account?

A11: You can, if you login and your password has expired please reset or refer to A9.

Q12: What is the payment procedure with the revised scheme?

A12: Payment will now be processed 14 days from submission to SSE. Please have your paperwork in to your local merchant by the second Wednesday of every month. Providing documentation is correct on the date of submission, paperwork will be submitted to SSE on the Thursday and payment will be 14 days later.

Q13. Does the customer have to sign up to SSE?

A13: No, unlike other schemes, SSE offer a no obligation policy, so customers can choose what energy provider to avail of, while still claiming credits through SSE.

Q14: Can i claim for the SEAI Grant in addition to the energy scheme?

A14: Yes, but we don't organise that part. You can logon to <http://www.seai.ie/grants/betterenergyhomes> for further information on how to claim.

Q15: Why can't i just use one form and fill in the customers name, phone number, address and mprn?

A15: Under Data Protection Policy, we cannot obtain and record all of this information on one form. This is why we use the 5 part form to capture the mprn and signature, then we capture the address and phone number through the installer connect portal.

FAQs of

Q16: Where can i find the mprn?

A16: You can find the mprn on the customers electricity bill. It is usually located on the top right hand corner of their bill.

Q17: How do I claim my cylinder and magnaclean credit?

A17: Please tick the appropriate boxes on the 5 part form. On Installer Connect we have added in two new tick boxes at the end after the boiler credit has been processed. Please tick these if you wish to avail of the credits.

Q18: Can i claim energy credit on a new build?

A18: Energy Credits can not be claimed on a new build or local authority contracts.

Q19: Do i need to give the Energy Credit Discount to the customer?

A19: Yes, the householder must be aware they are claiming a credit against their mprn. You need to clearly state the energy credit on the quotation. Create your standard quotation and add in a line stating 'Less Energy Credit Discount' and list the relevant amount.

Sample Description of Quotation:

Installation of Fully Integrated Ideal Gas Boiler	€1,000
Less Energy Credit Discount	€300
Total	€710